

Blue Coat Reporter gives managers powerful visibility into all web-related user activity, with detailed reporting on video and web application usage. Reporter is part of the Blue Coat Resolution Center and provides customizable, at-a-glance dashboards and reports along with intuitive drill-down capabilities, making it an indispensable part of security, compliance, and bandwidth management. Reporter quickly processes robust log data from Blue Coat ProxySG, Blue Coat Cloud Service and ProxyClient, along with data from Webfilter and ProxyAV, and creates intuitive reports for security specialists, department managers, HR managers, and network administrators. It's the ultimate solution for complete web visibility and control.

### Comprehensive Security and Web Activity Information

#### Real-time Dashboard

Customizable, role-based dashboards deliver pertinent, personalized at-a-glance views of current status information, as well as, recent or long term trends related to web activity and security events.

#### Intuitive Navigation

FLEX based GUI enables administrators to easily drill-down into details, related information or other specifics, to support forensic investigation of an event or to analyze trends that may influence policy decisions.

#### Flexible Reporting

Powerful pre-defined reports and straightforward custom report creation highlight Web activity information:

- Spyware and other Malware
- Video Usage
- Web Application Usage

- Search Term Usage
- Filtering Categories (URLs)
- Web Content
- Sessions
- Traffic Profiles
- Users/Authentication
- and more

#### Threat Protection Reporting

Interpret current or historical Web activity by correlating the data to risk groups such as Business Usage, Legal Liability, Bandwidth Loss, Security Risk and others.

#### Root Cause Visibility

Correlate events with the activities preceding them. Review the surfing history for systems that now show signs of a malware infection, evaluate overall Web activity at times of peak bandwidth usage and examination the search terms used by individuals who attempt to visit otherwise restricted sites.

#### Scalable Performance

Performance-optimized design ensures rapid processing of even large log files, while minimizing the amount of server space required.

#### Role-Based Access

Reporter supports custom, role-based dashboards and reports for thousands of administrators, up to 50 concurrently, and maintains them independently to provide every user with a UI tailored for their role.

#### Security View

Security personnel must track user activity that is potentially dangerous, quickly identify users with malicious content, including spyware, and identify trends that may require policy changes.

#### Network Administrator View

Network administrators can measure Web traffic performance, trends, errors, bandwidth impact, streaming traffic levels and more.

Technical reports include information for response codes, processing actions and operations, upload of MIME types, Web browsers and operating systems.

## HR View

HR wants to know when and where users are going on the Internet. Filtering, Content and User reports are key to help these personnel control policy violations to prevent abuse and protect liability.

## Management View

Managers need access to data related to the Web activity of their direct reports to manage productivity and achieve business objectives.

## Anonymized View

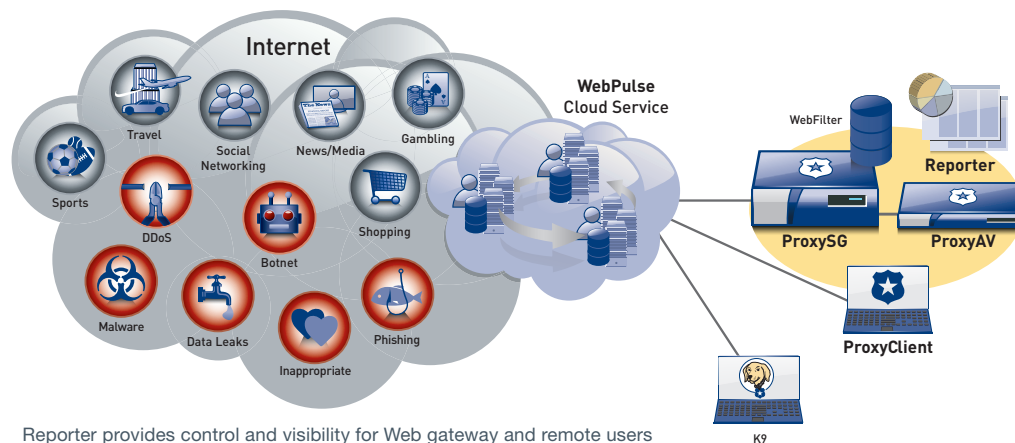
Reporter also offers the ability to create reports with anonymized user data, when both privacy and data access is required.

## Customized Access

Reporter provides easy access to relevant information to the full range of individuals who need to know what is happening on their network, their gateway, and among their employees using the Web.

## Web API

A Web API provides auditors and 3rd party management consoles access to Reporter information in HTTP/XML, PDF and CSV (Microsoft Excel compatible) formats.



Reporter provides control and visibility for Web gateway and remote users

The Reporter Dashboard is an intuitive role-based, interactive view into web activity. With Blue Coat's new Web Application Controls, Reporter provides visibility into social networking usage.

## LDAP/AD Integration

Role-based permissions are easily managed through integration with LDAP and Active Directory with the option to automatically empower all stakeholders:

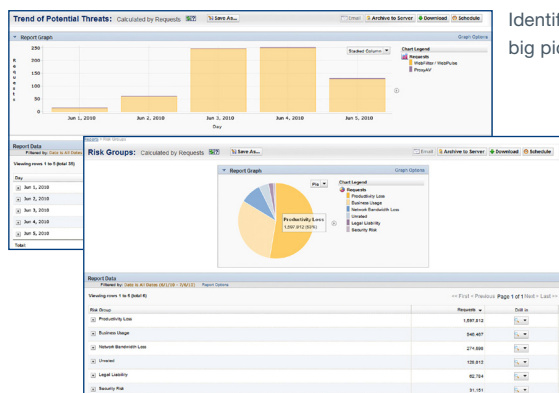
- Managers to view data about direct reports
- Individuals to view their own data Access can also be determined by geography, function, product, departments, or other necessary organizational methods.

## Administrator Auditing

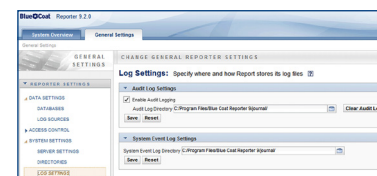
Reporter includes auditing of the access and activity history of each administrator, mitigating concerns about potential abuse.



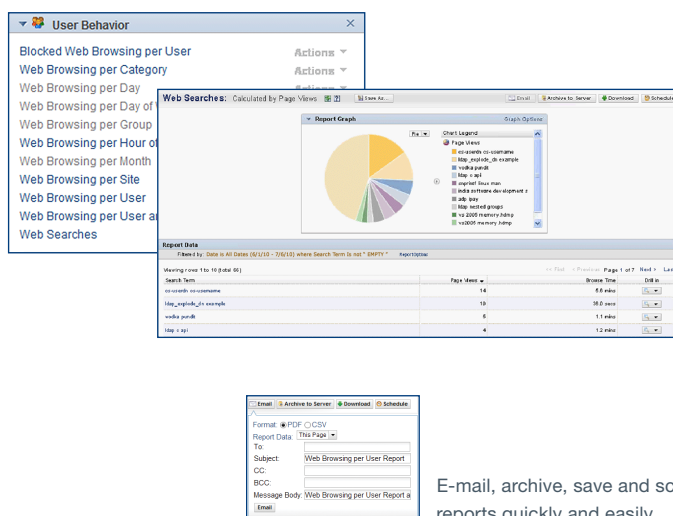
Reporter Dashboards can be easily customized for different roles like Security.



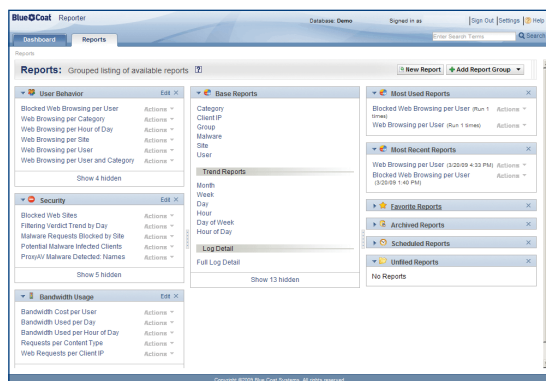
Identify trends that may indicate potential threats, view the big picture with customized 'risk groups', and more.



With Audit logging and role-based management, it is easy to empower others to manage the web usage of their direct reports.



Identify the 'root cause' behind events, including the ability to see the search terms that lead a user to a dangerous or inappropriate web page.



Pre-defined and customized reports can be stored, grouped and organized for easy reference and access.

E-mail, archive, save and schedule reports quickly and easily.

Blue Coat Systems Inc.  
www.bluecoat.com

Corporate Headquarters  
Sunnyvale, CA  
+1.408.220.2200

EMEA Headquarters  
Hampshire, UK  
+44.1252.554600

APAC Headquarters  
Singapore  
+65.6826.7000

### REPORTER VERSION

### VERSION SIZING RESTRICTION\*\*

#### STANDARD EDITION\*

Up to 50 Million log lines (typical for a 750 user network, 60 days of activity)

#### ENTERPRISE EDITION\*

Up to 2.5 Billion log lines (typical for a 35,000 user network, 60 days of activity)

#### PREMIUM EDITION\*

Up to 20 Billion log lines (typical for 150,000 user network, 120 days of activity)

\* All versions contain identical features; only log size restrictions vary. 20B lines for Premium is only in Reporter 9.4 and above, 10B for prior versions.

\*\* Supports 32 and 64 bit versions of Red Hat Enterprise Linux 5 and Windows Server 2003 and 2008, running separately or within a VMware environment. Also available as a virtual appliance. Hardware recommendations begin with a quad-core processor and 16GB of RAM, but final requirements vary by the number of log lines to be processed and performance objectives. Consult with your Blue Coat representative for specific hardware sizing recommendations.

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